

## Sanchar Nigam Executives' Association Andhra Pradesh Telecom Circle, Vijayawada.

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SNEAAP/VJ/Coresp-Mgmt/2023-2024/1

dated at VJ the 24.11.2023

To

The CGM CNTX-SOUTH,BSNL Chennai.

Subject: Issues related to CNTX-S of AP Circle.-Reg

Respected sir,

On behalf of SNEA AP circle we take the privilege of welcoming you whole heartedly to Vijayawada. We humbly submit the following few lines in your esteemed presence for your kind consideration and for extending favorable support please.

CNTX – South plays vital role in extending services like PRI/SIP/ILL/MPLS-VPN/P2P circuits for the EB and corporate customers and also the Inter & Intra SDCA/SSA/Circle/IGW links maintaining OTN/DWDM/DXC equipment working for connecting various network elements in BSNL. The maintenance of Network is to be maintained with utmost care and zero tolerance for faults. In this regard, we would like to suggest from our SNEA side the following points for the improvement of the Core Network please.

Maintenance of optical fiber cables working for Long-distance / Junction networking is the need of the hour. As per our understanding, BSNL for the past ten years has not laid any new OFC routes and the more than 90% of the total RKM of the existing working OF routes completed the age of more than 20 years, has undergone more cuts due to NH/SH expansion works. As a result the fiber optical characteristics were drastically reduced, due to which most of the Transmission systems OTN / DWDM / CPAN systems are working on threshold levels. The total systems/network will collapse which cannot be repairable / rehabilitated as most of the OFC routes have already gone under the middle of the roads. New OF cable laying is needed in place where fiber characteristics are not good and also need to plan for new OF routes to maintain the network uninterruptedly.

As BSNL has not procured any new transmission equipment for the last 5 years, there is shortage of OFC cable and other related items like OFC Joint kits, patch chords and accessories. Splicing machines, OTDR, power meter and all other testing and maintenance tools are supplied 10 years back which were life expired. Hence it is requested in your good self to kindly ponder on this issue and provide the necessary equipment at the earliest please.

- Two Up Keep Services must be provided per 100 RKM maintenance. Due to massive road expansions and multiple infra works at different locations simultaneously, protection and restoring at the same time is becoming difficult. In OFC sections where massive road expansion works are in progress, additional patrollers and labour hiring facility may be extended for field units.
- The salaries of the Upkeep services have not been paid for the last 3 to 4 months. Hence it is requested to kindly arrange for the timely payment for the Upkeep services.
- Hired Vehicle services- One Vehicle is required for every 300 RKM. Where ever there are
  massive road expansions, extra vehicle may be provided on temporary basis. Ongole
  Division is having only 2 hired vehicles for 1382 RKM. It is very difficult to work with 2

hired vehicles for the entire division. Hence two more additional hired vehicles may be allotted in the new tender. Due to ongoing NHAI 6 lane road expansion works in agency area which is 100 km away from HQ i.e. Rajahmundry, one additional Hired Vehicle may be allotted.

- Outsourced Route maintenance (FRT) has failed in most of the divisions due to various issues. Hence existing set up of In-house maintenance with UKS may be continued for better maintenance of the OFC routes.
- Success of 4G saturation project depends on proper working of Core Network cables in Agency area, where as National High Way formation works are in progress. These cables were laid during 1995-2002 for which life already expired. Hence it is requested to propose laying of new cables on war footing basis for the timely completion of the 4G saturation project.
- IPMS target was assigned to all field staff with 10% weightage for reducing 25% Up Keep Services and moving to SLA based structure. This may please be re-reconsidered as how can be a field person made responsible for the achievement of these targets.
- Minimize the major Core Network routes Interruptions(Chennai to Vijayawada)
- It is to bring to your kind notice that frequent interruptions are observed between Chennai to Vijayawada Core network routes which are resulting in Speed/Data slow issues, thus facing the wrath of esteemed customers and closure of FTTH connections. Hence it is requested your good self for kind perusal of this issue and provide the necessary instructions to concerned teams to avoid such interruptions by rerouting the traffic to give best possible services uninterruptedly to our esteemed customers. It is also requested to arrange to increase the bandwidth in this direction to avoid the choking.

## HR releated Issues

JTO/SDE request transfers are pending in CNTx-S divisions, like Ananthapur, Ongole, West Godavari, Vijayawada and Rajahmundry. Most of the request transfers are from OD unit to ID unit, as many have served in OD units more than 5 years. We request you to implement a uniform policy by rotating the staff from ID unit to OD unit for every two years within the same headquarters as implemented in CNTx-S Tamil Nadu. Executives coming from out station may be posted to OD units. The pending transfer requests are enclosed in Annexure for your kind consideration please.

The EPF higher pension option cases are pending at accounts office, Chennai. Kindly get these cases processed and forwarded to EPF office as the cut of date is 31-12-2023. It is very important aspect in terms of providing social security to the BSNL recruitees.

Therefore it is once again requested in your esteemed good self to kindly look into the above mentioned issues for the early resolution in the interest of our BSNL.

Thanking you, Sir,

Yours sincerely,

J.UMAMAHESWARA RAO, CIRCLE SECRETARY, SNEA AP.

## <u>Annexure</u>

| SNo | Name                | Designation | HRMS No   | Working Place    | Requested Place | Remarks           |
|-----|---------------------|-------------|-----------|------------------|-----------------|-------------------|
| 1   | V .Yesu Dasu        | JTO         | 200803895 | Tadepalligudem,  | Rajahmundry,    | Working in OD     |
|     | 9                   |             |           | West Godavari    | East Godavari   | Tadepalligudem    |
|     |                     |             |           |                  |                 | since 23.08.2008  |
| 2   | A V Subbaiah Sastry | JTO         | 200803371 | Markapur, Ongole | Guntur          | Working in OD     |
|     |                     |             |           |                  |                 | Markapur since    |
|     |                     |             |           |                  |                 | 27.06.2017        |
| 3   | V.Rajesh            | JTO         | 200904979 | OD1 VIJAYAWADA   | DTC VIJAYAWADA  | Working in OD1 VJ |
|     |                     |             |           |                  |                 | since 26.12.2017  |
| 4   | K.Satyanarayana     | JTO         | 199602862 | OD1 RAJAHMUNDRY  | DTC             | Superannuation    |
|     |                     |             | -         |                  | RAJAHMUNDRY     | on 31.04.2027     |
| 5   | R.Srinivas          | JTO         | 200201010 | OD RAVULAPALEM   | DTC             | Working in OD     |
|     |                     |             |           |                  | RAJAHMUNDRY     | RVL since         |
|     |                     | 9           |           | 8                |                 | 01.06.2016        |
| 6   | M.Seetharamayya     | JTO         | 200803172 | OD JAGGAMPETA    | OD KAKINADA     | Working in OD GT  |
|     |                     |             |           |                  |                 | Since 01.07.2017  |
| 7   | C.R.Viswanath       | JTO         | 200303024 | OD ANANTAPUR     | DTC ANANTAPUR   | Working in OD     |
|     |                     |             |           |                  |                 | ATP since         |
|     |                     |             |           |                  |                 | 28.07.2014        |